# ORACLE NIGERIA

## GOVERNMENT RETREAT, 2017

## VISION, STRATEGIES & GOALS OF FRSC

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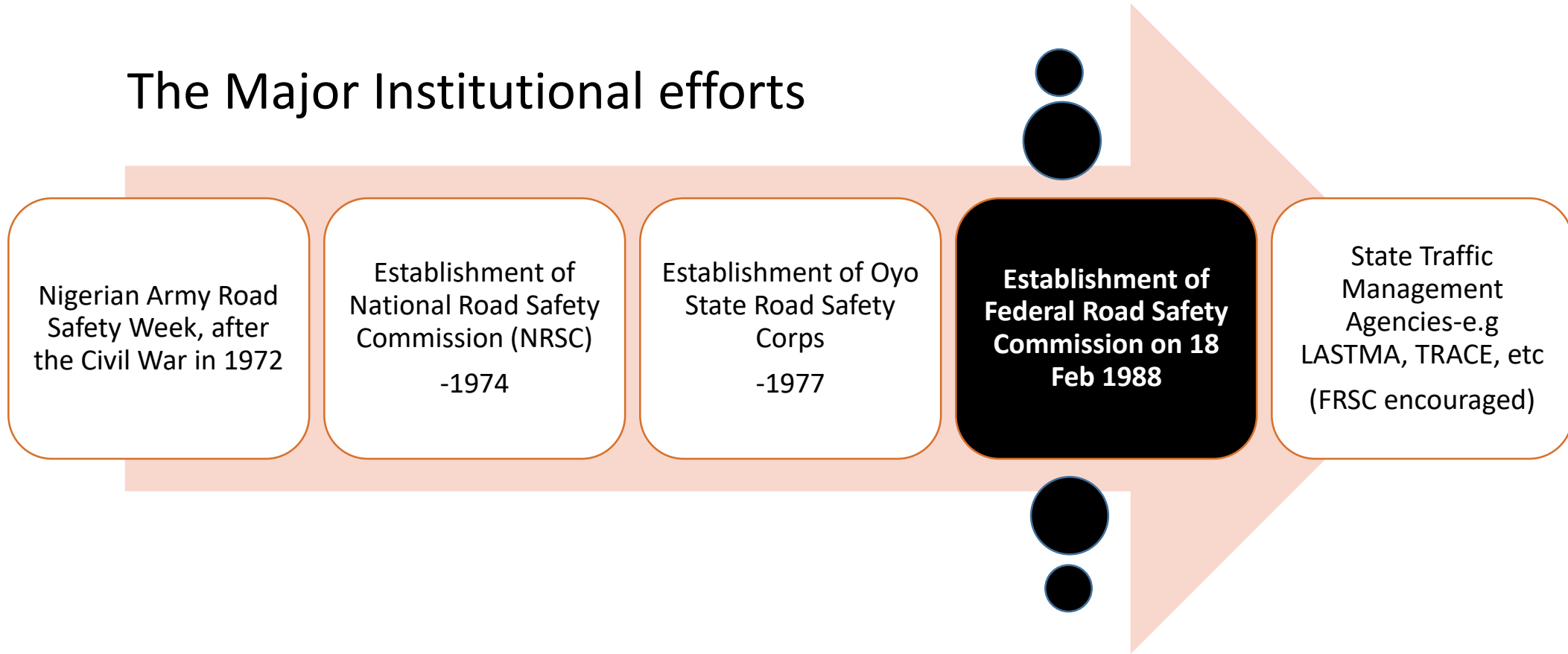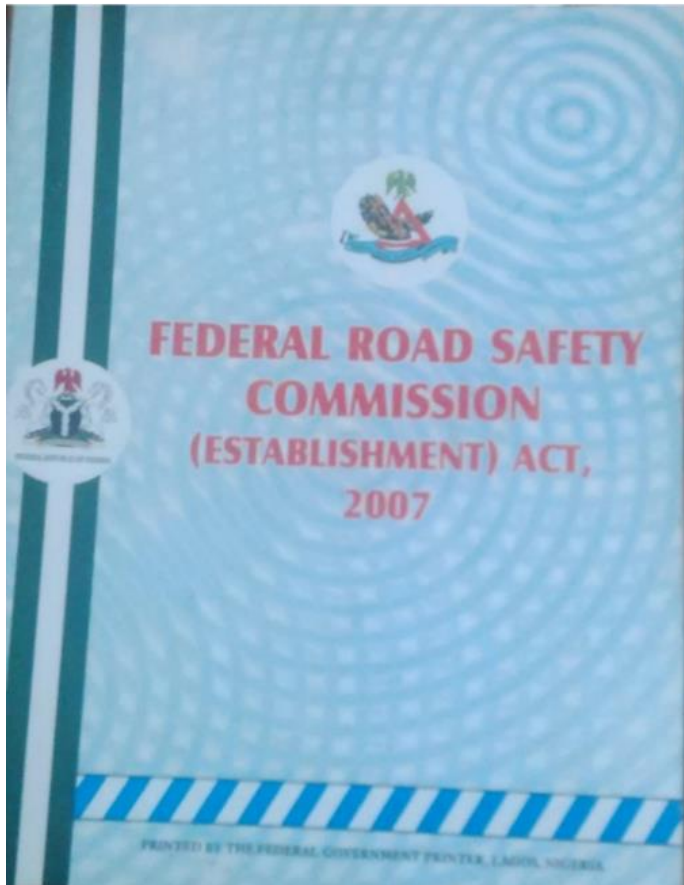
17 March, 2017

# INTRODUCTION

The Federal Road Safety Commission (FRSC) was established by the Nigerian Government in February 1988 as a response to the road traffic crash problems in the country.

The Major Institutional efforts

| Nigerian Army Road Safety Week, after the Civil War in 1972 | Establishment of National Road Safety Commission (NRSC) -1974 | Establishment of Oyo State Road Safety Corps -1977 | **Establishment of Federal Road Safety Commission on 18 Feb 1988** | State Traffic Management Agencies-e.g LASTMA, TRACE, etc (FRSC encouraged) |

# LEGAL FRAMEWORK OF FRSC

FRSC's operations have been guided by clearly defined legal framework.


FEDERAL ROAD SAFETY COMMISSION (ESTABLISHMENT) ACT, 2007

**1988** — DECREE 45

**1990** — DECREE 45 published as CAP 149 Laws of the Federation of Nigeria

**1992** — DECREE 35 as Amended

**2007** — FRSC (ESTABLISHMENT),ACT enacted by the National Assembly

# FUNCTIONS OF FRSC

The major functions of FRSC

**1** Prevent or minimize accidents on the highways

**2** Clear obstructions on the public highways

**3** Educate all road users on the proper and safe use of the highways

**4** Provide prompt rescue services to road traffic accident victims

**5** Conduct research on causes and prevention of Road Traffic Accident and implementing results of such researches

**6** Determine and enforce speed limits to all categories of vehicles according to the classes of roads

**7** Cooperate with Bodies, Agencies, and Groups engaged with road safety management locally and internationally

**8** Any other duties that the Federal Government may assign from time to time

FRSC is a performance driven organization with well articulated vision and mission statements geared towards achieving safer motoring in Nigeria
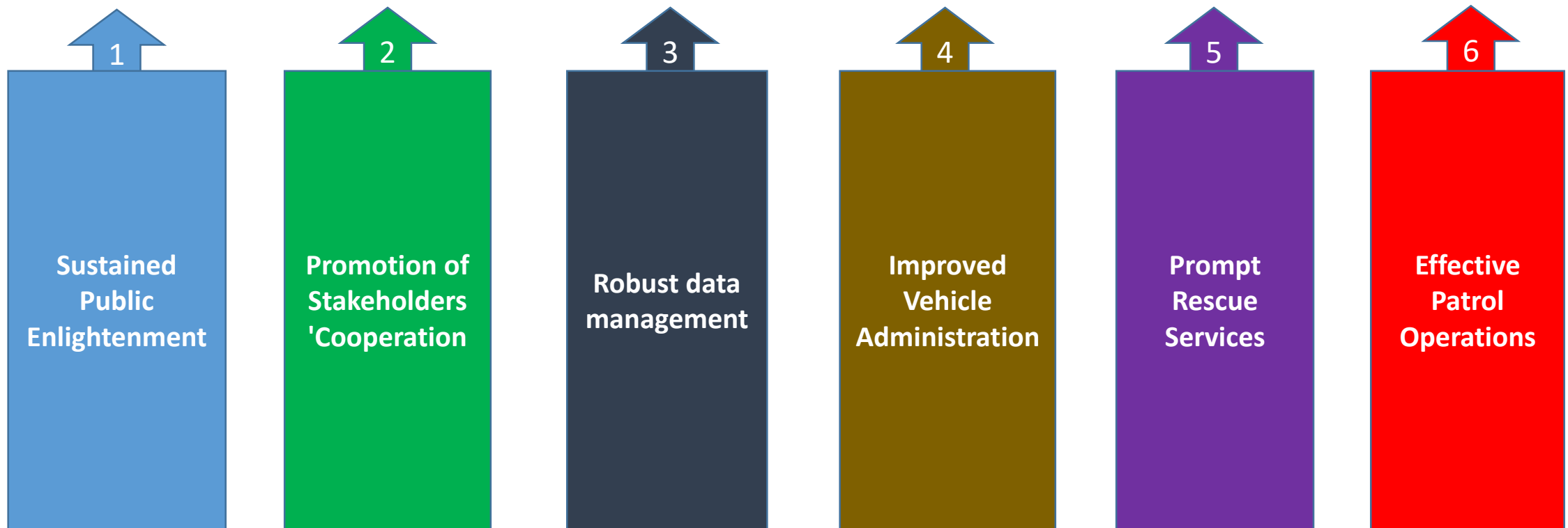
# *VISION*

Eradicate road traffic crashes and create safe motoring environment in Nigeria

# *MISSION*

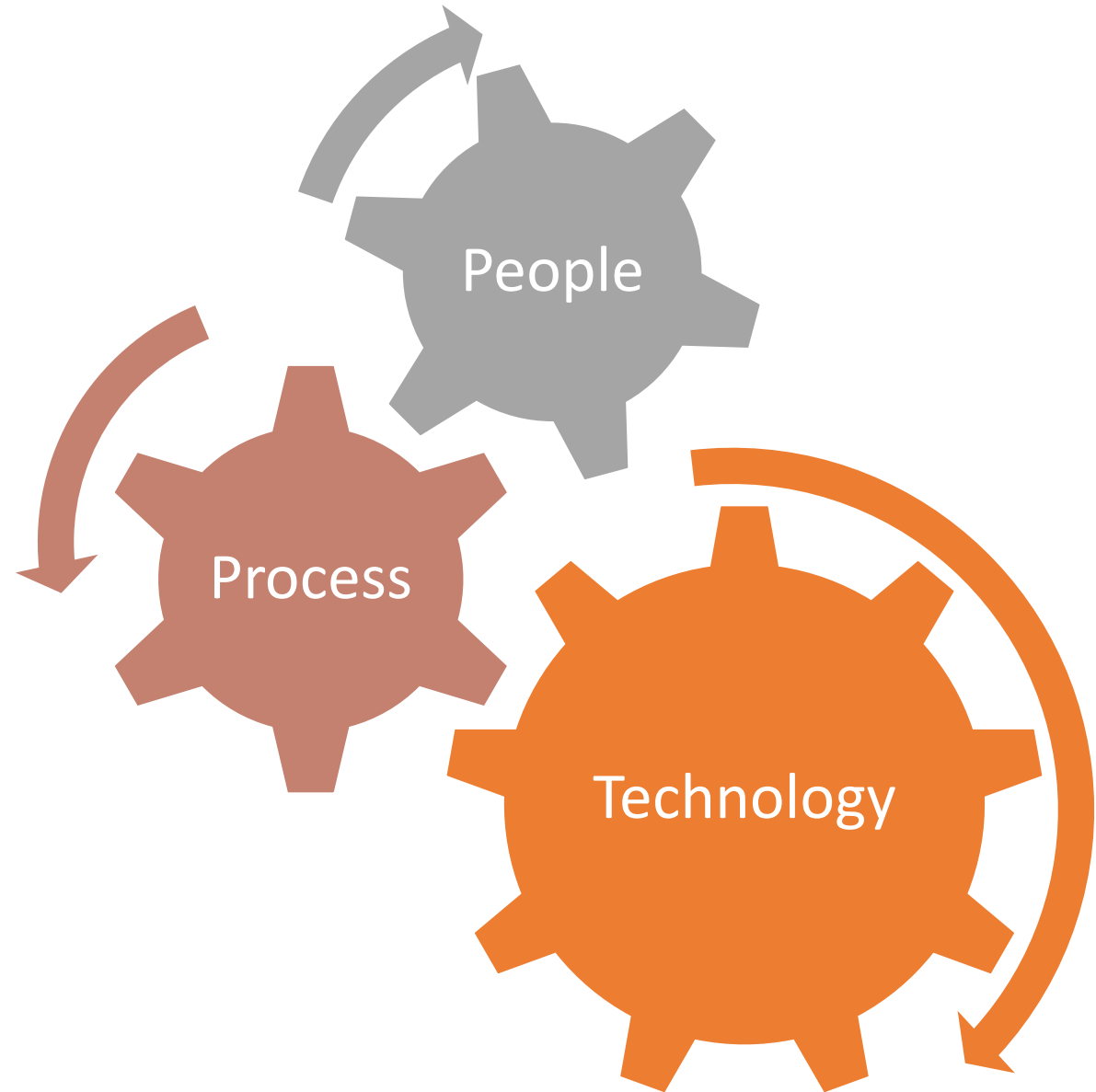To regulate, enforce and coordinate all road traffic and safety management activities through:

| 1 | 2 | 3 | 4 | 5 | 6 |
|---|---|---|---|---|---|
| Sustained Public Enlightenment | Promotion of Stakeholders 'Cooperation | Robust data management | Improved Vehicle Administration | Prompt Rescue Services | Effective Patrol Operations |

# THE MAJOR GOALS OF FRSC

# *The People*

Manpower development programme to enhance competence and productivity.

Basic training on entry



@FRSC Academy and Training School



On the Job training

**Professional trainings**

- Professional Qualification
- International conferences
- Workshops/ Seminars
- Further Qualification

# *Process*

Clearly defined processes guide the operation or activities of the Corps

- -Performance Management System (PMS)

- -Quality Management System (QMS)

- ISO 9001: 2008 QMS Certification

FRSC was declared the Best example of Road Safety Lead Agency concept in Africa by the World Bank in 2013

## Nigeria Road Safety Strategy (NRSS)- a national process



NIGERIA ROAD SAFETY STRATEGY (NRSS)

2016-2020

Is an integrated approach that gets 'ALL' actively involved

-Clearly defined roles and responsibilities of all Stakeholders

-Buy in at the topmost level of governance in Nigeria

-States, Professional Bodies, Private Sector and other Stakeholders brought together under National Road Safety Advisory Council (NaRSAC) to enhance Road Safety

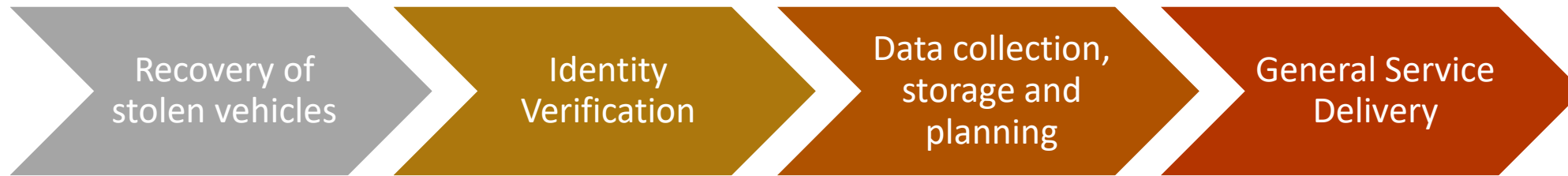-NaRSAC is headed by the Vice President with some Ministers and Governors as members

The Vice President, Prof. Yemi Osinbajo GCON with Governors, Ministers and Corps Marshal during the inauguration of NaRSAC on 16 February, 2017

# *Technology*

The Corps deploys cutting edge technology to carry out its activities

There are 16 Web applications which enable sharing or exchange of information across internal and external platforms, 8 Productivity tools to improve internal administrative processes and 3 Social media channels

# The Web applications have assisted the Corps in data exchanges with relevant agencies to improve safety and security

Recovery of stolen vehicles

Identity Verification

Data collection, storage and planning

General Service Delivery

# The Web applications

| S/N | APPLICATION | URL | function |
|---|---|---|---|
| 1 | FRSC Website | www.frsc.gov.ng | The main website of the Corps providing useful information to members of the public |
| 2 | FRSC Intranet | www.frsc-intranet.com | Designed for internal use by the Corps. |
| 3 | Post Service Scheme | - | Savings scheme for Staff retiring |
| 4 | FRSC Insight | https://frscinsight.org.ng | Designed for virtual communication of the Corps. |
| 5 | Special Marshals | smp.frsc.gov.ng | designed for the activities of the Special Marshal team |
| 6 | Cooperative | www.staff.frsccoperative.com.ng | Designed to capture the corporative activities to promote accuracy and effectiveness. |
| 7 | Information Verification Portal | www.frscivp.com.ng | Is an online verification of Driver's License and Plate Number details. |
| 8 | Duty Room Information Management System | www.dutyroom.frsc.gov.ng | Designed to capture the duty room activities to promote productivity, efficiency and effectiveness |
| 9 | Driving School Standardization Programme | www.frsc-dssp.org | Designed to ensure uniform Standards for Driving Schools in Nigeria |

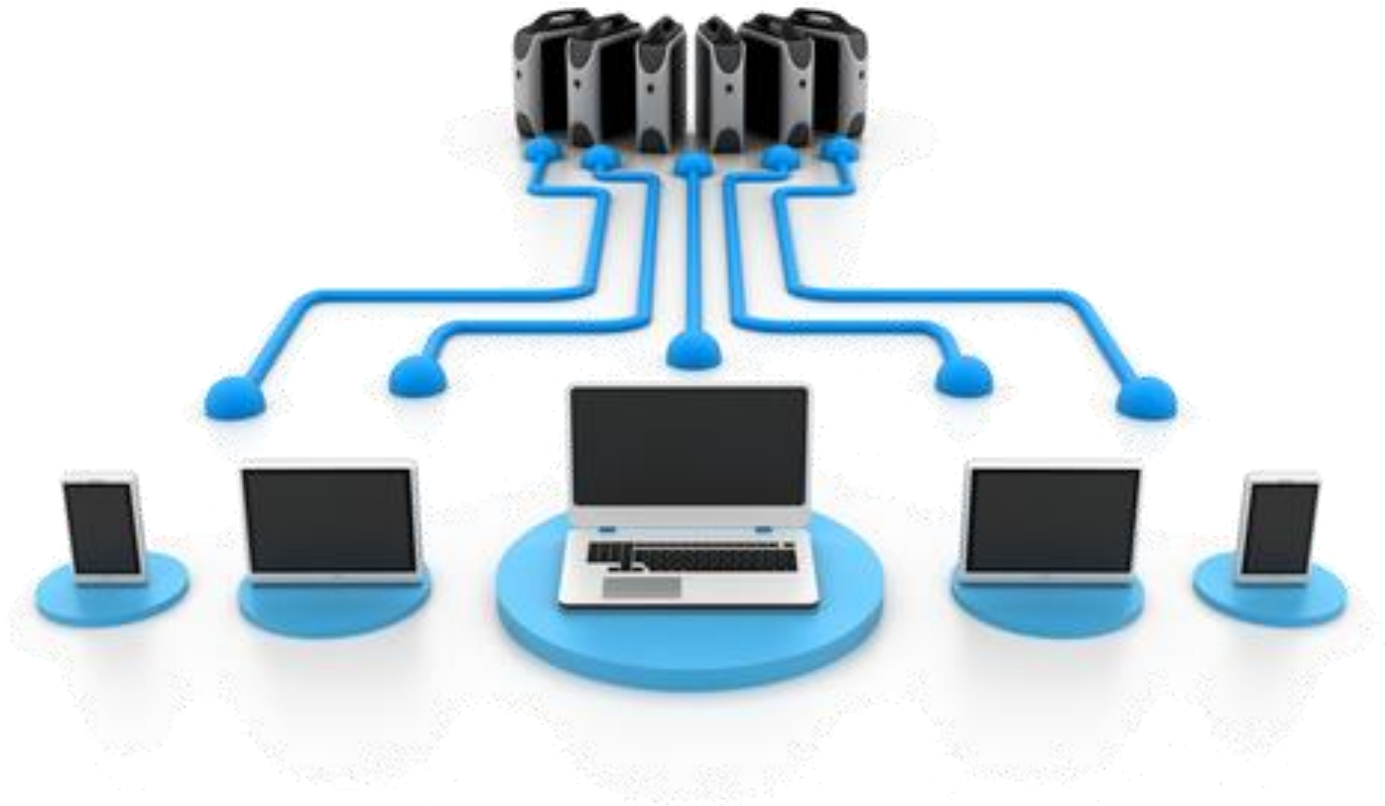| S/N | APPLICATION | URL | function |
|-----|-------------|-----|----------|
| 10 | Road Transport Safety Standardization Scheme | www.frsc-rtsss.org | Designed to bring professionalism into the industry, promote and develop rapid safe, efficient and convenient fleet transportation system in the country. |
| 11 | Road Traffic Crash Information System | www.frscrtcis.com.ng | Is both web and windows application designed to make the process of capturing detailed data of road traffic crash more efficient, effective and user friendly. |
| 12 | Offender's System | www.frscfinescollection.com.ng | Is both web application and windows application designed to captures offenders data. It is an electronic way of booking traffic offenders. |
| 13 | e-Payment | www.frscfinescollection.com | It is an automated platform introduced by the Corps for fines collection. |
| 14 | National Vehicle Identification Scheme (NVIS) | www.nvisng.org | Designed to automate the processes involved in the Number Plate Production and Vehicle Registration |
| 15 | Nigeria Driver's Licence (NDL) website | www.nigeriadriverslicence.org | Designed to house the information of drivers. |
| 16 | Speed Limiter | speedlimiter.frsc.gov.ng | To provide relevant information on speed limiting devices and grant access for verification of status |

# The Productivity tools

| S/N | APPLICATION | URL | Function |
|---|---|---|---|
| 1 | Vehicle Safety Checks | frscworktools.com.ng | both web and window application designed to automate the processes involved in the free vehicle safety checks that Officers on the field carryout on vehicles. It is an electronic way of free vehicle safety checks. |
| 2 | Driver Licence Centre Monitor | dlcmonitor.frsc.gov.ng | designed to manage and monitor all Driver's License Centers related issues in the Country |
| 3 | File Mail Tracker | http://fmt.frsc.gov.ng | helps in tracking movement of mails and proposals in the Corps |
| 4 | e-Library | http://192.168.2.12:9980 | Designed to promote Staff personal development and access to unlimited textbooks online. |
| 5 | SharePoint | www.frscsharepoint.com.ng | Used for collaboration and document management tool |
| 6 | Annual Performance Evaluation Result | www.frscapers.com.ng | Designed to automate the processes involved in the Annual performance Evaluation Report (APER). |
| 7 | Vehicle Tracking System | - | To assist in tracking vehicles in the Corps fleet |
| 8 | Systems Application and Product | - | Designed to enhance ERP solutions in the Corps |

# Social Media tools

| S/N | APPLICATION | URL | Function |
|---|---|---|---|
| 1 | FRSC Facebook | www.facebook.com/federalroadsafetycorps | The site is to promote FRSC activities on social media |
| 2 | FRSC Youtube | | The site is to promote FRSC activities on social media |
| 3 | FRSC Twitter | | The site is to promote FRSC activities on social media |

FRSC has been sharing information through technology with other MDAs

Unified national biometrics system for the Country to be centralized by the National Identity Management Commission (NIMC)



Automated verification of valid customs duties is conducted before vehicle registration is completed nationwide the Automated Systems for Customs Data (ASSYCUDA)

On criminality e.g on recovery of stolen vehicles, information on suspected criminals and vehicles deployed for criminal activities



Elimination of fraud through payments of genuine insurance claims and issuance of computer generated Proof of Ownership Certificates (PoC)

IP enabled surveillance systems for reconnaissance and rapid response missions around government installations/ facilities in the country

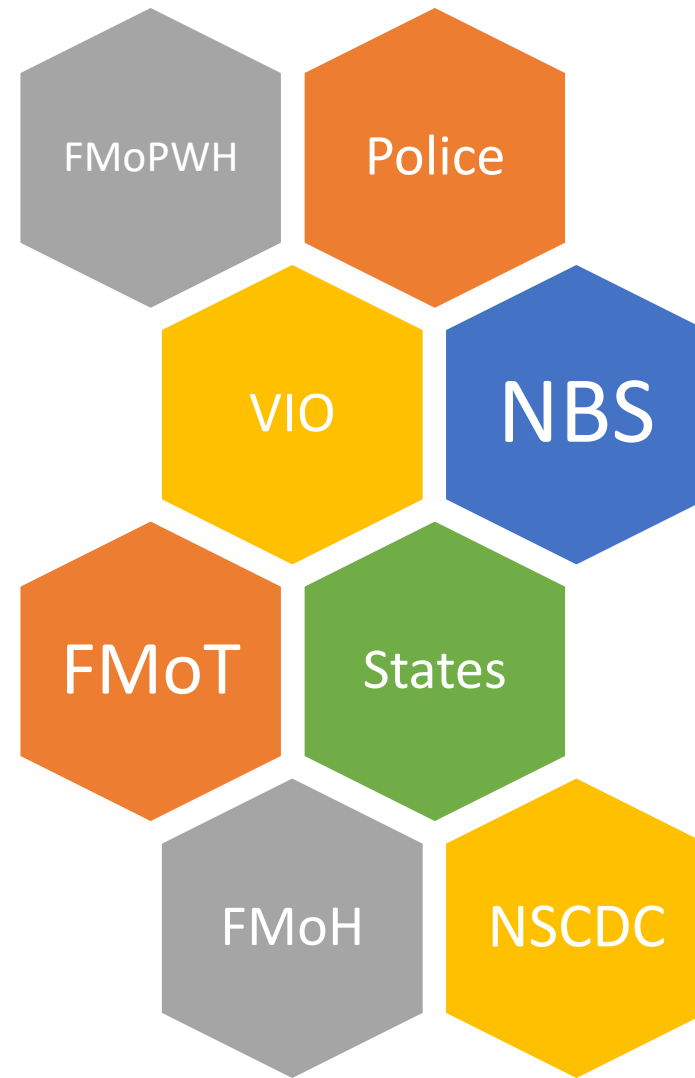Enhance collection and prevention of leakages of government revenue

On money laundering, cyber crimes and fight against corruption

National Database

National Road Traffic Crash Data Management System (NRTCDMS) is also in place to enhance better crash reporting and analysis for effective planning by stakeholders.

FRSC's efforts in technological deployments have been widely recognized

**AWARDS**

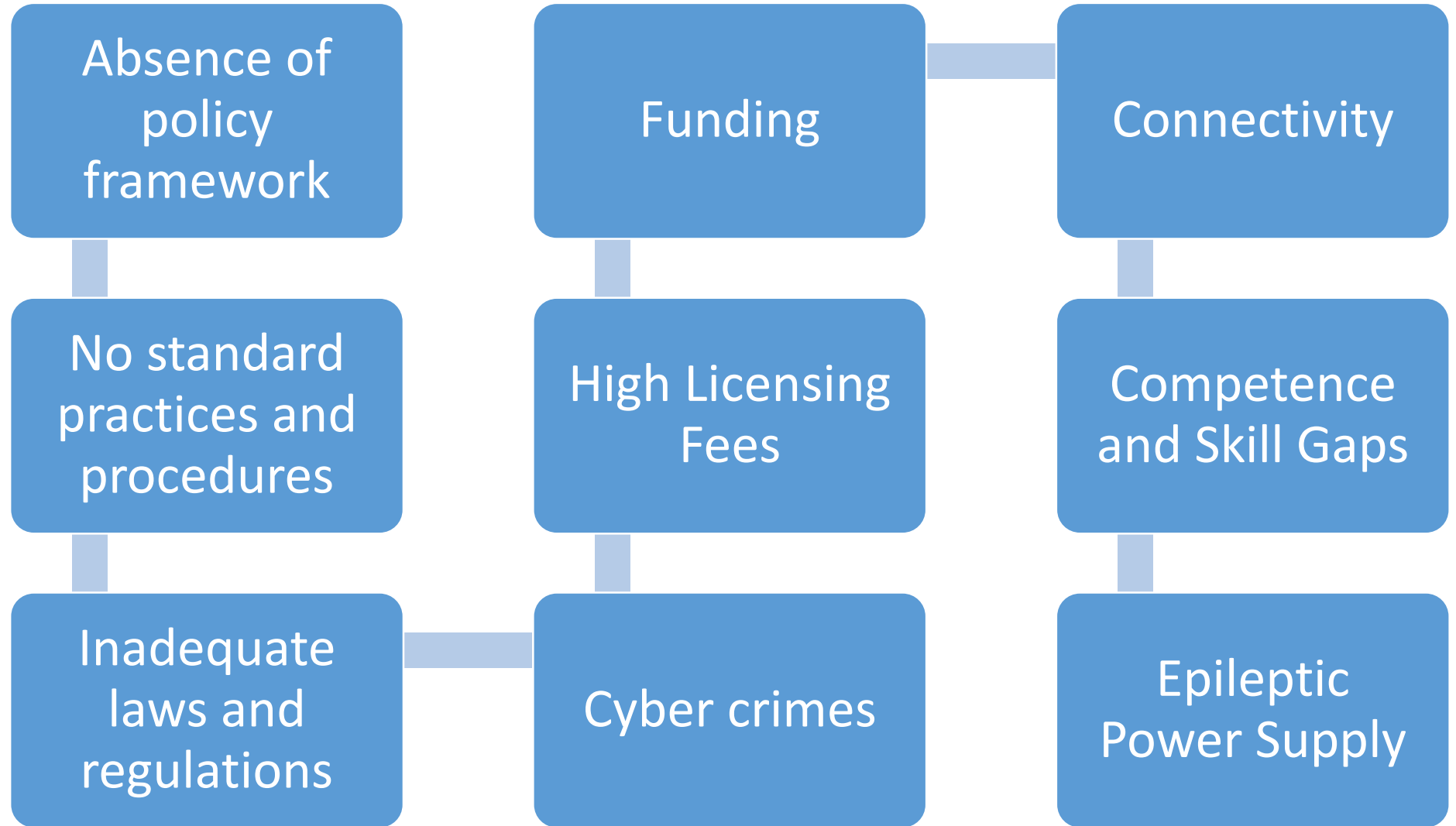| Name of Award | Organizers of Award |
|---|---|
| Best Use of Technology Agency 2015 | NITA Nigeria Technology Awards 2015 |
| Technology Project of the year, Government Agency | NITA Nigeria Technology Awards 2015 |
| Best MDA | National Information Technology Development Agency (NITDA) eGovernment Awards |
| Best Web Presence Category | National Information Technology Development Agency (NITDA) eGovernment Awards |

| Name of Award | Organizers of Award |
|---|---|
| Effective Service delivery (2014 – 2015) | Independent Service Delivery Monitoring Group (ISDMG) |
| Most Outstanding Service Delivery Agency in Nigeria (2014 – 2015) | Independent Service Delivery Monitoring Group (ISDMG) |
| Emerging 2nd runner up for most outstanding Public Institution in Nigeria (2014-2015) | Independent Service Delivery Monitoring Group (ISDMG) |
| Web Visibility | Independent Service Delivery Monitoring Group (ISDMG) |

# *Challenges*

Provision of infrastructure:

To fill the gap of infrastructural development, the Corps has been investing hugely on provision of infrastructures. Example, installation of over 500 Vsats for connectivity

Varying level of technological deployment in some other MDAs affects seamless handshake. (We need to be on the same page)

# GOING FORWARD

| Category | Actions |
|---|---|
| 1. Develop Guidelines | ▪ Develop a business process<br><br>▪ Develop security plan and measures. |
| 2. Strengthen the Laws & Regulations | ▪ Identify legal requirements necessary to support the project.<br><br>▪ Advise relevant stakeholders, such as Head of Service, to provide policy directives. |
| 3. Formulate Policies | ▪ Harmonize and update all existing policies in various MDAs relating to Registry management. |
| 4. Attract External Funding | ▪ Provide external source of funding since the internally apportioned funds cannot take care of the needs<br><br>▪ Official Development Assistance (ODA), e.g: World Bank Safe Corridor Project |
| 5. Provision of Infrastructural Framework by Government | ▪ Agencies to lap on the already provided infrastructure |
| 6. Increase Budgetary Provisions | ▪ Agencies to look beyond the budgetary provisions made for them by Government |

# *CONCLUSION*

Technology is key to national development

Modern businesses are done with technology serving as vehicle for the successes. FRSC from inception identified technology as a vital tool for achieving her mandate of creating safe motoring environment in Nigeria

Collaboration with other Agencies in this regard will enhance our collective performances.

**SO,LET US ALL KEY INTO THIS REALITY**

Safety starts with you

# THANK YOU

Phone Only

SMS Only

ISO 9001:2008 CERTIFIED ORGANISATION

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